

CHAPTER II Operations
SUBJECT: 3 Emergency Operations
TOPIC 24 DUKE ENERGY BULK POWER EMERGENCY PROCEDURE

Definition

- A. Duke Energy has five Bulk Power Emergency levels to deal with electrical power shortages in our area.
1. Level 1 and 2 deal with a potential shortage.
 2. At level 3 voluntary reductions in electrical use are requested.
 3. Level 4 and 5, rotating “brown outs” and “black outs” may occur.

Policy

- A. The Fire Department will be notified when Level Three is put into effect. At that time, Fire Dispatch will send an all call page and teletype message to all companies.
- B. When a Level Four or Five Emergency Level is reached, Fire Dispatch will again send an all call page and teletype message. Additionally, the Zetron alert all will be activated and a radio message broadcasted over Channel Four. The Communications Center will also notify all companies and necessary staff by phone using a recorded message giving necessary details.
- C. The duration of a brownout will usually range from two to four hours, normally between the hours of 1200 hours and 1900 hours.
1. A brownout should be handled the same as a power outage due to a storm.
 2. There may not be a warning given prior to an actual brownout; therefor, when level three is declared, from that point on until the situation is under control, a brownout could occur at any time.
 3. If the power is off to your firehouse, the house radio and Zetron will not work. Therefore, the radio will have to be monitored by mobile or portable.
- D. All company commanders shall review procedures with all members for handling power outages specifically sections 203.05 and 203.16 of the Operation Manual and section 1101.05A of the procedures manual.